



## UPS Customs Clearance Kiosk

Problems at the border can be costly for both your clients and yourself. Whether you are a carrier well versed in border crossing or you are unfamiliar with brokerage documentation process, UPS Supply Chain Solutions has the ability to help you get your shipment across the border and avoid unnecessary delays.

UPS is excited to announce that it has now made available in Detroit, MI (USA) a UPS Customs Clearance Kiosk to provide free 24-hour support to any carrier crossing the Canada-USA border southbound at that location. Equipped with both a handset and a two-way fax machine, this kiosk enables comprehensive instant communication, which could help you improve your customs release process efficiency.

### Simply pick-up the phone!

When you are stuck at the border, all you have to do is pick up the phone and follow the user-friendly instructions on the UPS Customs Clearance Kiosk. The help you need will be on the other end of the phone where a trained brokerage representative will assist you in processing the required documentation to cross the border hassle-free.

### Avoid further delays caused by paperwork problems

The UPS Customs Clearance Kiosk also allows a driver to both send and receive by fax any documents required for PAPS acceptance that may have been missing. With UPS offering this service free of charge to any southbound carrier there is no more need to go to a truck stop when a paperwork problem arises at the border.

### When you're doing business across borders, it makes sense to work with a leader in the field

Proud of a 100-year heritage, UPS has a proven history of embracing innovation and leveraging our state-of-the-art IT capabilities to provide our customers and their partners high quality service in ever-changing environments. As a C-TPAT and AMS certified provider, UPS Supply Chain Solutions has made it a priority for the Detroit kiosk to present security measures that meet or exceed the latest requirements established by U.S. Customs and Border Protection. The Kiosk provides free 24-7 access to the assistance you may need to help facilitate a quick clearance of your shipment.

### Smart tips to cross the border hassle-free

Carriers are responsible to provide the customs broker with all required customs documentation to enable a smooth clearance process. These documents should be sent to the customs broker at least two hours prior to the carrier's arrival at the port of entry. They include but are not limited to:

- Commercial invoice
- PAPS barcode
- OGA certificate when applicable
- Bill of lading
- Packing list

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